

DEBT DOUBTS? NOT WITH LEGAL&TAX BY YOUR SIDE

Got a question about debt counselling?
Our experts have the answers.

WHAT IS DEBT COUNSELLING?

A: Debt counselling is a process whereby we assist people who have debt problems, by analysing their expenses, restructuring their monthly budgets, and negotiating with their creditors on their behalf.

HOW MUCH MUST I PAY FOR DEBT COUNSELLING?

A: There is no specific amount that we charge. The amount paid differs from person to person, as it is based on the assessment we perform, whereby your salary, budget, expenses and debts are taken into account.

HOW LONG DOES THE DEBT COUNSELLING PROCESS TAKE?

A: The time needed to pay off your debts is different for each person. It is based on the amount of money you have in your account once the assessment, outstanding debts as well as the amount that the creditor is willing to accept has been determined.

DO I NEED TO INCLUDE ALL OF MY DEBTS IN THE DEBT COUNSELLING ASSESSMENT?

A: Yes, all secured and unsecured debt has to be included in the process, except where a judgment has been included or a letter of demand has been granted.

CAN I MISS PAYMENTS DURING THE DEBT COUNSELLING PROCESS?

A: No. You must make the monthly payments that you agreed to with your debt counsellor throughout the debt counselling process. If you don't make your monthly payments, the credit providers can choose to cancel your debt counselling agreement and the debt counsellor can withdraw from representing you. In addition, your creditors can decide to carry out legal action.

CAN I USE CREDIT DURING THE DEBT COUNSELLING PROCESS?

A: No. Once notification has been given to your credit providers that you are undergoing debt counselling, your accounts will be flagged, notifying them not to provide you with further credit because you are over-indebted. Only once your debt has been paid in full and a clearance certificate has been sent to you by your debt counsellor, will you be able to get credit again.

WHAT IS DEBT CONSOLIDATION?

A: Debt consolidation is the process of combining all of your debts into one account. So, instead of paying a few different creditors who are each charging you different rates at different times of the month, you "consolidate" the debt into one account and pay off all of your debts together. That way, you only have to make a single debt repayment each month.

Get help with debt at a time that suits you! Our debt experts are available from **8am-8pm every WEDNESDAY**.

Just call **010 020 2473**. You can also get in touch with us by calling **0860 587 587** or emailing info@legalandtax.co.za, **Monday-Friday, 8:30am-4:30pm** or SMS "Debt" to 31690.

Legal&Tax

Call 0860 LTS LTS (587 587) | Email info@legalandtax.co.za | SMS "Law" to 31690 and we'll call you back